

Case Study **ArtWork Online Approval System (AWOL)**



Customer Location

Singapore

Industry

Healthcare

Client Overview

Our Client is world's largest biopharmaceutical company with a diverse portfolio of proprietary and partnered brands in key therapeutic fields.

Platforms

*Dot.Net
Microsoft SharePoint*

Solution

ArtWork Online Approval System (AWOL)

Challenges

Our Client is world's largest biopharmaceutical company with a diverse portfolio of proprietary and partnered brands in key therapeutic fields.

The development of any product starts with the design. The company produced pharmaceutical products, the design of which required 10 levels of approval. Since the approval was done via email or personal, it took more than 3 months for a design to get approved. Moreover, if the concerned authority is not available, the delegation of the responsibility for approving the design was thorny.

The complex workflow of the organisation provided a hindrance for easy approval and review of designs. Finally, there was comparison at every level to understand the reason for past rejection and to assure the corrections are made which further increased the approval period.

Solution

Octaware Technologies provided the client with ArtWork Online System (AWOL) to overcome their design approval issues. ArtWork is a design approval system which provides an online platform to send the design for approval where managers can view the request and take appropriate action.

AWOL has provision for all types of graphic design formats and accepts both PDF and image files with annotation and comparison facilities which help them to quickly scrutinize and assent hence accelerating the whole process. With the implementation of AWOL timeline shrunk from 3 months to less than a week.

The solution has inbuilt comparison feature which enable smooth evaluation process between new and the previous designs to understand the changes subsomed so as to highlight the further effects to be included if required. Establishing online approval system reduced the assenting time to great extends. Along with time reduction the system ensured level reduction in accordance with the type of design to be approved. This ensued in managing long processes resulting in quick answer.

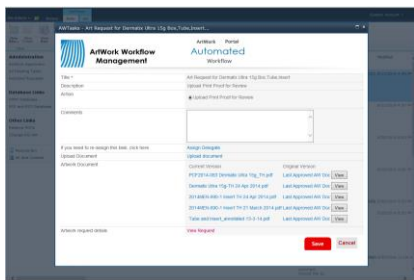
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Product Profile

ArtWork Online System (AWOL)

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Platforms Profile

Microsoft SharePoint

Microsoft SharePoint is one of a leading portal technologies. It has been around since 2001. It is a browser-based collaboration, content management and extensible platform from Microsoft.

SharePoint provides collaboration, websites, social networks, intranet and extranet portals, document & file management, enterprise search, websites and business intelligence. It also has system integration, process integration and workflow automation capabilities.

Benefits of ArtWork Online Approval System (AWOL)

- Single and integrated platform.
- Time abatement in approval process.
- File independent system.
- Collaborative, streamlined workflow, saves time
- Content and Document management.
- Simple, familiar and consistent user experience.
- Centralized, consolidated feedback reduces overhead and improves team efficiency.
- Intuitive commenting and annotation tools for clear and accurate feedback

About OCTAWARE Technologies

Octaware Technologies, a SEI-CMMI Level 3, ISO 9001:2008 & IEC 27001:20013 certified company, is highly experienced software development, enterprise solution and consulting firm with its offices in India, and presence in USA, Singapore, UAE, Qatar, Saudi Arabia, Nigeria and Zimbabwe. The company has been serving Fortune 500 corporates across the globe since 2005.

Octaware was founded as information technology company specializing in Microsoft technologies stack, focusing on Healthcare, Finance and e-Government sectors. Since then, company has grown into a multifaceted business that offers a diverse line of services and solutions for clients ranging from small businesses to large Fortune 500 corporations.

Depending on the ever-changing requirements, we come up with the essential and up-to-date tools and skills to enhance the clients' confidence in us. Octaware - we believe it as an expression of our creative, innovative and ground-breaking ideas and experiences.

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