

Case Study **Community Collaboration and Communication Portal**



Customer Location

USA

Industry

Government

Client Overview

The United Nations Foundation links the UN's work with others around the world, mobilizing the energy and expertise of business and non-governmental organizations to help the UN tackle issues including climate change, global health, peace and security, women's empowerment, poverty eradication, energy access.

Platforms

Microsoft SharePoint

Solution

Community Collaboration and Communication Portal

Challenges

The United Nations Foundation links the UN's work with others around the world, mobilizing the energy and expertise of business and non-governmental organizations to help the UN tackle issues including climate change, global health, peace and security, women's empowerment, poverty eradication, energy access.

Client want to migrate their existing SharePoint Server (MOSS 2007) to new available version (2013) in order to facilitate collaboration between their departments. They also want to include an internal tool for the team to manage a number of process including Contract Agreement process, Grant Agreement Process, Payment Request Process, AMEX/VISA expense reimbursement process and cash advance payment process.

Their existing system generated a significant number of request per month. Managing this process was an onerous, costly and time-consuming activity that was not germane to their business. They want to create a web-based enterprise portal solution with customized workflow for process, which ensure internal and regulatory expense management compliance, exceptional financial control and powerful expenses reporting.

Solution

Octaware worked with UNF to create an intranet portal based on SharePoint. Octaware help them with migrating their historical data to new SharePoint environment. Octaware created a document library and custom approval workflow by using out of box functionality of SharePoint.

Octaware intranet portal provide them with complete tracking and reporting for all types of business expenses, including travel, cash advances, reimbursement, approval, and audit and make sure timely and accurate reimbursement of expenses.

With Portal upgradation, they capture comprehensive and accurate data at every step and database driven workflow eliminates misrouted document, providing a better security, reliability and document control.

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Platforms Profile

Microsoft SharePoint

Microsoft SharePoint is one of a leading portal technologies. It has been around since 2001. It is a browser-based collaboration, content management and extensible platform from Microsoft.

SharePoint provides collaboration, websites, social networks, intranet and extranet portals, document & file management, enterprise search, websites and business intelligence. It also has system integration, process integration and workflow automation capabilities.

Features of Microsoft SharePoint

Content Management

Social Computing

Search

Business Intelligence

Identity Management

Fast & Easy

Mobile Computing

Branding

Benefits to the Customer

- Streamlined way of sharing critical information across multiple departments.
- Streamlined Processing of business travel and relocation expenses and configurable reimbursement process steps with customized reimbursement policies.
- Efficient business approval process
- Consistent user interface and simplified data entry for reporting and auditing.
- Get 100 percent, end-to-end visibility of every process.
- User-defined policy definitions with multiple employee authority.
- Reduced operational cost due to reduction in queries, automated notification on changes and paperless sharing of content.

About OCTAWARE Technologies

Octaware Technologies, a SEI-CMMI Level 3, ISO 9001:2008 & IEC 27001:20013 certified company, is highly experienced software development, enterprise solution and consulting firm with its offices in India, and presence in USA, Singapore, UAE, Qatar, Saudi Arabia, Nigeria and Zimbabwe. The company has been serving Fortune 500 corporates across the globe since 2005.

Octaware was founded as information technology company specializing in Microsoft technologies stack, focusing on Healthcare, Finance and e-Government sectors. Since then, company has grown into a multifaceted business that offers a diverse line of services and solutions for clients ranging from small businesses to large Fortune 500 corporations.

Depending on the ever-changing requirements, we come up with the essential and up-to-date tools and skills to enhance the clients' confidence in us. Octaware - we believe it as an expression of our creative, innovative and ground-breaking ideas and experiences.

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