

# Case Study **Employee Expense Processing & Reimbursement System (EXPRS)**



## Customer Location

*Singapore*

## Industry

*Healthcare*

## Client Overview

*Our Client is world's largest biopharmaceutical company with a diverse portfolio of proprietary and partnered brands in key therapeutic fields.*

## Platforms

*Microsoft SharePoint*

## Solution

*Employee Expense Processing & Reimbursement System (EXPRS)*

## Challenges

Our client is a world's largest biopharmaceutical company with a 16000 employee in 100 countries. They are using traditional method of paper invoices, spreadsheets, cheques and doing manual checking and approval for reimbursement.

Their existing system generated a significant number of expense and cash advance request per month. Managing this process was an onerous, costly and time-consuming activity that was not germane to their business.

Their challenges were to create a web-based enterprise portal solution which ensure internal and regulatory expense management compliance, exceptional financial control and powerful expenses reporting.

## Solution

Octaware expense management solution provides complete tracking and reporting for all types of business expenses, including travel, cash advances, reimbursement, approval, and audit and make sure timely and accurate reimbursement of employee expenses. Employee Expense Processing & Reimbursement System (EXPRS) provide employee the ability to enter, submit, review and approve expense reports, regardless of their locations.

EXPRS captures comprehensive and accurate data at every step and database driven workflow eliminates misrouted document, providing a better security, reliability and document control. Alerts the employee and managers on action requiring their attention via email attention process.

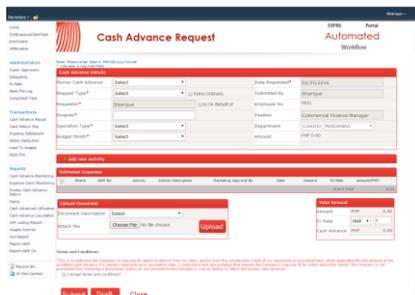
EXPRS allow them to monitor and track spending per supplier and leverage information to negotiate to improve travel-related contracts and benefits for employee and the organization. EXPRS have a built-in feature, which they can use to increase compliance with expense policies and ensure reporting of all the expenditures. EXPRS is a fully integrated with the core financial system streamlines the expense processing function, eliminates the cost and errors related with duplicates entries and provide faster cycle times for all sort of payments.

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## Product Profile

### Employee Expense Processing & Reimbursement System (EXPRS): -

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## Platforms Profile

### Microsoft SharePoint

Microsoft SharePoint is one of a leading portal technologies. It has been around since 2001. It is a browser-based collaboration, content management and extensible platform from Microsoft.

SharePoint provides collaboration, websites, social networks, intranet and extranet portals, document & file management, enterprise search, websites and business intelligence. It also has system integration, process integration and workflow automation capabilities.

## Benefits of EXPRS

- Streamlined Processing of business travel and relocation expenses and configurable reimbursement process steps with customized reimbursement policies.
- Consistent user interface and simplified data entry for expense reporting.
- User-defined per diem functionality and workflow approvals with configurable distribution lists
- Organizational change management workflow.
- Automatic exception notification and auditing capabilities with complete integration with enterprise resource planning.
- Get 100 percent, end-to-end visibility of every expense.
- Leverage spending data to drive savings and negotiate improved vendor rates
- User-defined policy definitions with multiple employee authority.
- Individual or group employee profiles.

## About OCTAWARE Technologies

Octaware Technologies, a SEI-CMMI Level 3, ISO 9001:2008 & IEC 27001:20013 certified company, is highly experienced software development, enterprise solution and consulting firm with its offices in India, and presence in USA, Singapore, UAE, Qatar, Saudi Arabia, Nigeria and Zimbabwe. The company has been serving Fortune 500 corporates across the globe since 2005.

Octaware was founded as information technology company specializing in Microsoft technologies stack, focusing on Healthcare, Finance and e-Government sectors. Since then, company has grown into a multifaceted business that offers a diverse line of services and solutions for clients ranging from small businesses to large Fortune 500 corporations.

Depending on the ever-changing requirements, we come up with the essential and up-to-date tools and skills to enhance the clients' confidence in us. Octaware - we believe it as an expression of our creative, innovative and ground-breaking ideas and experiences.

### Contact us now to know more

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