Customer Location

Doha, Qatar

Industry

Government

Client Overview

Our client is primarily entrusted with the responsibility to audit the accounts of the Government, Public and Private Sector entities.

Platforms

Microsoft SharePoint

Solution

Collaboration Portal Third Party Software Integration for OCR.

Challenges

Our client is primarily entrusted with the responsibility to audit the accounts of the Government, Public and Private Sector entities. They promote accountability, transparency and good governance through high quality auditing and accounting and provide independent assurance to our stakeholders, the Legislature, the Executive and the Public, that public funds are being used efficiently and for the intended purposes.

Their existing system generated a significant number of audit reports. They used massive file cabinets to store all audit-related documentation, resulting in long document search and retrieval time and managing this process was an onerous, costly and time-consuming activity.

They want to create a web-based enterprise portal solution which help them organize their documents, ensure internal as well as regulatory compliance, have powerful retrieval and reporting tools. In addition, they wanted a system that could meet their archiving needs while allowing it to provide optimal audit services.

Solution

Octaware provide them portal solution with enterprise content management system that support sophisticated approval process, a complex and flexible numbering scheme for document tracking.

Octaware portal Solution also provide automate documents capture and indexing. After documents are scanned in, documents barcodes to automatically retrieve and add necessary metadata from the database. It also simplified records management by automating the process of removing or updating pertinent portions of files after specific intervals. Alerts the employee on action requiring their attention via email attention process.

ECM captures comprehensive and accurate data at every step and database driven workflow eliminates misrouted document, providing a better security, reliability and document control.

Platforms Profile

Microsoft SharePoint

Microsoft SharePoint is one of a leading portal technologies. It has been around since 2001. It is a browser-based collaboration, content management and extensible platform from Microsoft.

SharePoint provides collaboration, websites, social networks, intranet and extranet portals, document & file management, enterprise search, websites and business intelligence. It also has system integration, process integration and workflow automation capabilities.

Benefits to Client

➢ Unified interface to access documents across all repositories, and LOB data360 degree consolidated view of client business relationships.

➢ Enterprise Search consolidated search index across all systems and repositories.

➢ Allowing access to the scanned documents while preserving integrity of the originals.

➢ Easy interface with Line of Business (LOB) applications.

➢ Automatic exception notification and auditing capabilities with complete integration with enterprise resource planning.

➢ Single unified interface to collect information across all applications resulting in reduction in processing time, effort involved and probability of errors.

➢ System generated email notifications and reminders for pending audits.

➢ Real time end to end tracking of audits.

About OCTAWARE Technologies

Octaware Technologies, a SEI-CMMI Level 3, ISO 9001:2008 & IEC 27001:20013 certified company, is highly experienced software development, enterprise solution and consulting firm with its offices in India, and presence in USA, Singapore, UAE, Qatar, Saudi Arabia, Nigeria and Zimbabwe. The company has been serving Fortune 500 corporates across the globe since 2005.

Octaware was founded as information technology company specializing in Microsoft technologies stack, focusing on Healthcare, Finance and e-Government sectors. Since then, company has grown into a multifaceted business that offers a diverse line of services and solutions for clients ranging from small businesses to large Fortune 500 corporations.

Depending on the ever-changing requirements, we come up with the essential and up-to-date tools and skills to enhance the clients' confidence in us. Octaware - we believe it as an expression of our creative, innovative and ground-breaking ideas and experiences.

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