

Case Study **Corporate Portal Solution**



Customer Location

Riyadh, KSA

Industry

Government

Client Overview

Our Client is responsible to protect and enhance human rights according to international standards for human rights in all aspects, and to promote public awareness thereof and participate in ensuring implementation of the same in light of the provisions of Shari'ah.

Platforms

Microsoft SharePoint

Solution

Corporate Portal Solution

Challenges

Our Client is responsible to protect and enhance human rights according to international standards for human rights in all aspects, and to promote public awareness thereof and participate in ensuring implementation of the same in light of the provisions of Shari'ah.

Our client need a unified portal platform to share information and collaborate amongst all stakeholder. They needed an enhanced intranet to enable employees to do their job more effectively by delivering content and information that are needed for their job.

Individual departments needed the ability to control the dissemination of information to intranet, extranet and internet via a collaborative approval workflow process while maintaining a common graphical look and feel and navigation.

Solution

Octaware deployed Corporate portal with separate subsites representing every department. The portal is powered by Microsoft SharePoint for managing content and collaboration sites. Octaware also developed custom web parts for video gallery, image gallery, news rollup, flash announcements, Messages etc. to provide rich user experience.

Octaware corporate portal provide them with custom workflow and quick step which allow users to start approval and publication. It also has associated publishing workflow for home page contents such as Events, Messages and welcome.

Octaware also integrated their case management solution with corporate portal from where case managers access, create, manage and monitor all the case-based process. It also helps them to retrieve all content and document. The new integrated internet/extranet helps them to have an instant access to key data and also preserved continuity and allowed valuable information to be delivered to users.

Case Study Corporate Portal Solution

Platforms Profile

Microsoft SharePoint

Microsoft SharePoint is one of a leading portal technologies. It has been around since 2001. It is a browser-based collaboration, content management and extensible platform from Microsoft.

SharePoint provides collaboration, websites, social networks, intranet and extranet portals, document & file management, enterprise search, websites and business intelligence. It also has system integration, process integration and workflow automation capabilities.

Benefits to Client

Octaware helped the client to create an Information Exchange portal using an easily deployable SharePoint Solution Package. The portal allowed them to achieve the following:

- The unified portal empowered them to easily manage and publish content such as announcements, job postings, events, business reports.
- Portal help them with customized work flows and forms which streamlined data collection, automating process and reducing errors and manual effort.
- With Rich interface page designs allowed users to add rich content such as images and video.
- Ability to select content, rich graphical business intelligence reports and forms into dashboards to suite their working needs.
- Overall operational costs have reduced substantially.
- Integrated search that spans content and people allowed employees to quickly find content that is relevant to their work and easily collaborate with co-workers and business partners.
- Consistent UI with Customized Top Navigation and Quick Launch, providing easy access to information.



Case No.	Title	Reg. Date	Status
10001	Personnel Case	10/01/2011	Initiated
10002	Case Review	10/01/2011	Open
10003	Personnel Case	10/01/2011	Pending Sign
10004	Personnel Case	10/01/2011	Open
10005	Personnel Case	10/01/2011	Assigned
10006	Personnel Case	10/01/2011	Pending
10007	Personnel Case	10/01/2011	Open
10008	Personnel Case	10/01/2011	In Progress
10009	Personnel Case	10/01/2011	Open
10010	Personnel Case	10/01/2011	Assigned
10011	Personnel Case	10/01/2011	In Progress
10012	Personnel Case	10/01/2011	Open
10013	Personnel Case	10/01/2011	Assigned
10014	Personnel Case	10/01/2011	Open
10015	Personnel Case	10/01/2011	Assigned
10016	Personnel Case	10/01/2011	Open
10017	Personnel Case	10/01/2011	Assigned
10018	Personnel Case	10/01/2011	Open
10019	Personnel Case	10/01/2011	Assigned
10020	Personnel Case	10/01/2011	Open

About OCTAWARE Technologies

Octaware Technologies, a SEI-CMMI Level 3, ISO 9001:2008 & IEC 27001:20013 certified company, is highly experienced software development, enterprise solution and consulting firm with its offices in India, and presence in USA, Singapore, UAE, Qatar, Saudi Arabia, Nigeria and Zimbabwe. The company has been serving Fortune 500 corporates across the globe since 2005.

Octaware was founded as information technology company specializing in Microsoft technologies stack, focusing on Healthcare, Finance and e-Government sectors. Since then, company has grown into a multifaceted business that offers a diverse line of services and solutions for clients ranging from small businesses to large Fortune 500 corporations.

Depending on the ever-changing requirements, we come up with the essential and up-to-date tools and skills to enhance the clients' confidence in us. Octaware - we believe it as an expression of our creative, innovative and ground-breaking ideas and experiences.

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