

Case Study Hospice - Hospital Information Management System



Customer Location

Mumbai, India

Industry

Healthcare

Client Overview

Client provides different healthcare services through the chain of hospitals.

Platforms

.NET, Windows Application

Solution

Hospice - Hospital Information Management System: -

Hospice is a healthcare software solution which connects key stakeholder's patients, practitioners and providers to support effective decision making for patient's care, hospitals administration and critical financial accounting. Hospice is complete Hospital Management Information System managing patient's information administration of the hospital, doctor itineraries and provide the management with MIS information.

Situation

Sai Hospital is a Healthcare organization based in Mumbai, India. The organization provides patient care and Quality diagnostic healthcare services through its three branch. Use Traditional paper-based method to manage the hospital records.

Challenges

The Client was looking for a new method to improve patient care and enhance operational efficiency at the hospital with optimal usage of HIMS.

The current system of updating and monitoring patient's records through paper based system reduced the productivity. Likewise migrating paperwork into a centralized repository was time consuming and required additional resources. This mechanism also creates ineffective communication within the hospital staff, physicians and caregiver.

Business Requirement

The Client wanted to implement an end-to-end hospital management system for their patients, physician and staffs. Some of the main requirement were: -

- ✚ Enable healthcare physicians to access patient health records on a real time basis.
- ✚ Centralized repository for all healthcare department & Branch's.
- ✚ Secure Login interface & encrypted transfer of patient's data.
- ✚ Enable hospital staff to receive information on patients discharge and track real-time bed status.

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Benefits

- ✓ Higher Productivity & Efficiency.
- ✓ Easy access & sharing of information.
- ✓ Integrated System - Seamless integration with existing legacy systems ensuring continuity in workflow.
- ✓ Cost Effective - Reduction in overhead costs.

Solution

Octaware proposed a web based Hospital information management system (HOSPICE) which adhere to hospital business rule, help streamline the business flow and improve overall efficiency. The solution is beneficial to the various teams of the clients – their physicians, patients and caregivers.

The HOSPICE provides the benefits of streamlined operations, enhanced administration and control, improved response to patient care, cost control, and improved profitability.

Octaware believes that every hospital is unique in terms of its requirements and priorities. Hence, flexibility has been built into the HOSPICE to allow easy customization.

The HOSPICE features provide unparalleled flexibility & scalability, comprehensive report types, easy customization, intuitive visuals and interactive graphics that simplify complex data, dashboards-supported quality initiatives and comprehensive drill-down capabilities.

TESTIMONIAL

“Hospice® Suite from Octaware Technologies is modular, scalable, integrated hospital software giving clinicians and administrators access to information across the branches. It is one of the most pragmatic software in managing a hospital”.

Dr. Gautam Nadkarni
Director & Chief Surgeon
SAI Group of Hospitals

“We are working with Octaware since three years with Your Hospice. Service is excellent and friendly software you have made easy to use.”

Dr. Abid Sayed
Director, Sai Hospital

About OCTAWARE Technologies

Octaware Technologies, a SEI-CMMI Level 3, ISO 9001:2008 & IEC 27001:20013 certified company, is highly experienced software development, enterprise solution and consulting firm with its offices in India, and presence in USA, Singapore, UAE, Qatar, Saudi Arabia, Nigeria and Zimbabwe. The company has been serving Fortune 500 corporates across the globe since 2005.

Octaware was founded as information technology company specializing in Microsoft technologies stack, focusing on Healthcare, Finance and e-Government sectors. Since then, company has grown into a multifaceted business that offers a diverse line of services and solutions for clients ranging from small businesses to large Fortune 500 corporations.

Depending on the ever-changing requirements, we come up with the essential and up-to-date tools and skills to enhance the clients' confidence in us. Octaware - we believe it as an expression of our creative, innovative and ground-breaking ideas and experiences.

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