

Case Study Identity and Access Management (IAM)



Customer Location

Singapore

Industry

Healthcare

Client Overview

Our Client is world's largest biopharmaceutical company with a diverse portfolio of proprietary and partnered brands in key therapeutic fields.

Platforms

Microsoft SharePoint

Solution

Identity and Access Management (IAM)

Challenges

Our Client is world's largest biopharmaceutical company with a diverse portfolio of proprietary and partnered brands in key therapeutic fields.

Currently Client have several limitations in their IAM framework. It could take a numbers of days for a new employee to gain access to the application they needed. In their current system managers have to email the IT administrator with all the new employee requirement and requesting support team to manually provide access. With others change events such as extensions to access right or deactivation of user accounts after separation were time consuming beside being resource intensive and existing system also raised a question over the security.

Client want to streamline and automate IAM processes and want to empower personnel and ease the burden on IT through web based application.

Solution

Octaware Technologies provide a client with web-based Identity and access management system(IAM). Octaware IAM provide a simplified solution for managing personals and access privileges across the business application. IAM help the managers and IT helpdesks with roles, rules and polices.

Octaware IAM automatically routes requests to the appropriate approvers before granting access. IAM provides a business friendly interface that allows a user to request access for themselves and others. IAM also help them with periodic review of user's access rights monitors as per pre-defined audit policies.

The IAM system ensured that there is no redundancy in setting email accounts and size of email attachments remained in par with the level of authority. Role-based access control for authenticated access to organisational data was enabled for different levels of employees. IAM system eased the generation of reports related to late joining, accessing account after resigning etc. for audit purpose.

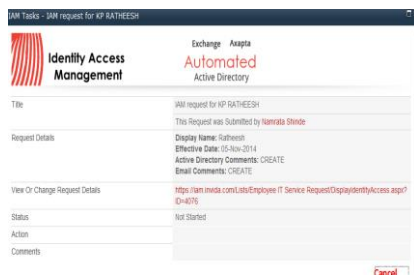
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Product Profile

Identity and Access Management (IAM)

IAM is a business solution that enables the right individuals to access the right resources at the right times and for the right reasons.

Octaware IAM provide a simplified solution for managing personals and access privileges across the business application. IAM help the managers and IT helpdesks with roles, rules and polices.



Platforms Profile

Microsoft SharePoint

Microsoft SharePoint is one of a leading portal technologies. It has been around since 2001. It is a browser-based collaboration, content management and extensible platform from Microsoft.

SharePoint provides collaboration, websites, social networks, intranet and extranet portals, document & file management, enterprise search, websites and business intelligence. It also has system integration, process integration and workflow automation capabilities.

Benefits of IAM

- Increased operational efficiency - risk based identity certification reducing overall time to certify, automated repeatable user administration tasks, role consolidation, ease of deployment
- Reduced time in provisioning and de-provisioning primary accounts (Active Directory and email).
- Reduction in time spend with auditors in gathering information.
- Increased security by role-based access control.
- Streamlined operations and eliminated redundant user IDs.
- Better service by reduction and elimination of errors.
- Reduced total cost - single vendor platform for governance, flexible and simplified customization framework, easily attest to regulatory requirements, common connector, standards based technology.
- Increased end-user productivity

About OCTAWARE Technologies

Octaware Technologies, a SEI-CMMI Level 3, ISO 9001:2008 & IEC 27001:20013 certified company, is highly experienced software development, enterprise solution and consulting firm with its offices in India, and presence in USA, Singapore, UAE, Qatar, Saudi Arabia, Nigeria and Zimbabwe. The company has been serving Fortune 500 corporates across the globe since 2005.

Octaware was founded as information technology company specializing in Microsoft technologies stack, focusing on Healthcare, Finance and e-Government sectors. Since then, company has grown into a multifaceted business that offers a diverse line of services and solutions for clients ranging from small businesses to large Fortune 500 corporations.

Depending on the ever-changing requirements, we come up with the essential and up-to-date tools and skills to enhance the clients' confidence in us. Octaware - we believe it as an expression of our creative, innovative and ground-breaking ideas and experiences.

Contact us now to know more

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