

Octaware's eDocNet builds a digital paperless ecosystem for a Food Manufacturer

Client Overview

Our client is a pioneer in the convenience packaged food segment in India and delivers quality pre-packaged foods across the globe having its distribution footprint across 35 countries.

Situation

The client established its business as food product manufacturing company in India in early 1960s. At present five decades thence it has been delivering quality pre-packaged foods across the globe. Having its large customer base and distribution footprint set up internationally across 35 countries, it spurred up for a need of document management system for efficiently managing its distribution sites in paper-based processes.

Challenges

As the clients business flourished and expanded in the global competitive ecosystem, it started confronting with challenges for managing files and other pertinent documents. Consequentially, the company realized that it required a system to manage paper-based processes that will streamline their documentation process, increasing efficiency & productivity, secure documents and provide role-based access and reduce operational costs.

CHALLENGES

- Inefficiency in finding sales and purchase records
- Low productivity
- Higher operational costs

BENEFITS

- Improved & facilitated **collaboration**
- Better **version control**
- Enhanced **efficiency**
- Increased **compliance**
- **Reduced costs** of document management
- Digital **paperless office** ecosystem

Solution

After a brief assessment Octaware provided the client with document management solution (DMS) – eDocNet that not only transformed its paper-based processes to digitally managed process but also realized that the DMS also benefited to streamline its operations.

eDocNet is an effective document and content management solution utilizing Microsoft SharePoint 2013. The DMS was utilized to manage approval for invoice process, improved collaboration among users and enhanced efficiencies with automated workflows.

Our solution helped the client to facilitate collaboration, improve efficiency, control document versioning and improve compliance, resulting into a digital paperless office.

About Octaware Technologies

Octaware Technologies, a software development, enterprise solution and consulting firm having its offshore development centres in Mumbai and Pune, India with overseas offices in USA, Singapore, Qatar, UAE, Saudi Arabia and Nigeria. Octaware's on-time delivered solutions and best quality products are its assets. The company has been serving fortune 500 corporate across the globe since 2005.