



Octaware's HIMS Solution emerges as an asset for the healthcare organization.

Client Overview

Client provides different healthcare services through the chain of hospitals.

Situation

Sai Hospital is a Healthcare organization based in Mumbai, India. The organization provides patient care and Quality diagnostic healthcare services through its three branch. Use Traditional paper-based method to manage the hospital records.

Challenges

The Client was looking for a new methods to improve patient care and enhance operational efficiency at the hospital with optimal usage of HIMS.

The current system of updating and monitoring patient's records through paper based system reduced the productivity. Likewise migrating paperwork into a centralized repository was time consuming and required additional resources. This mechanism also create ineffective communication within the hospital staff, physicians and caregiver.

Business Requirement

The Client wanted to implement an end-to-end hospital management system for their patients, physician and staffs. Some of the main requirement were:-

- ✚ Enable healthcare physicians to access patient health records on a real time basis.
- ✚ Centralized repository for all healthcare department & Branch's.
- ✚ Secure Login interface & encrypted transfer of patient's data.
- ✚ Enable hospital staff to receive information on patients discharge and track real-time bed status.

Solution

Octaware proposed a web based Hospital information management system (HOSPICE) which adhere to hospital business rule, help streamline the business flow and improve overall efficiency. The solution is beneficial to the various teams of the clients – their physicians, patients and caregivers.

The HOSPICE provides the benefits of streamlined operations, enhanced administration and control, improved response to patient care, cost control, and improved profitability.

Octaware believes that every hospital is unique in terms of its requirements and priorities. Hence, flexibility has been built into the HOSPICE to allow easy customization. The HOSPICE features provide unparalleled flexibility & scalability, comprehensive report types, easy customization, intuitive visuals and interactive graphics that simplify complex data, dashboards-supported quality initiatives and comprehensive drill-down capabilities.



Benefits

- Higher Productivity & Efficiency.
- Easy access & sharing of information.
- Integrated System - Seamless integration with existing legacy systems ensuring continuity in workflow.
- Cost Effective - Reduction in overhead costs.

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"We are working with Octaware since last year with Your Hospice. Very nice software you all have made. Service is excellent and friendly software you have made easy to use."
– Dr. Abid Sayed, Director, Sai Hospital.

"Hospice® Suite from Octaware Technologies is modular, scalable, integrated hospital software giving clinicians and administrators access to information across the branches. It is one of the most pragmatic software in managing a hospital"
- Dr. Gautam Nadkarni, Director & Chief Surgeon, SAI Group of Hospitals

About Octaware Technologies

Octaware Technologies, a software development, enterprise solution and consulting firm having its offshore development centres in Mumbai and Pune, India with overseas offices in USA, Singapore, Qatar, UAE, Saudi Arabia and Nigeria. Octaware's on-time delivered solutions and best quality products are its assets. The company has been serving fortune 500 corporate across the globe since 2005.